Don R. Walsh
Full Stack Developer

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https://donrwalsh.github.io
St Paul, Minnesota

🎓 EDUCATION

University of Minnesota
BS, Economics
Mathematics and Statistics minors

⚙️ TECHNICAL EXPERIENCE

Code
Javascript (Angular, NestJS, React),
Java Server Pages, jQuery, HTML, CSS,
NodeJS, Groovy, LaTeX, Python, Redux,
C++, C#, Java (Spring, Spring Boot), JSON,
R, Stata, SQL, XML, YAML, PERL, PHP

Technologies
AEM, Ansible, AWS, Bitbucket, Docker,
GCP, Git, Github, Jenkins, Linux, MySQL,
RequestTracker, Salesforce, ServiceNow,
SVN, Vagrant, Virtual Machines, Wordpress

📢 SPEAKING

Minnesota Developers Conference
Conversational Quantum Computing (2022)

Spring Meetup
Automate the Boring Stuff: CI/CD (2018)

🏆 AWARDS & ACHIEVEMENTS

Perficient Innovation Award
Minneapolis Core Values (2019)

Certified ScrumMaster
Scrum Alliance (2018)

KCS Principles v5.3
Knowledge-Centered Support
HDI Certification (2014)

👥 VOLUNTEERING

Technovation
Mentor (2021)

Eden Prairie Prop Shop
Furniture Pickup & Delivery (2013)

💼 PROFESSIONAL EXPERIENCE

Creed Interactive (2021 – 2023)

Senior Developer   Client: **ConvergeOne**
- Maintained, supported and enhanced a custom React chat application
- Worked closely with client team on integration, enhancements and training
- Performed code reviews and mentorship on client's other projects

Developer   Client: **Delta Dental of Michigan**
- Rapidly familiarized myself with tech stack and delivered immediate value
- Advocated good practice adoption within client's SAFe operating structure
- Directed the urgent delivery of 2,600+ QA tests and systemic improvements

Perficient, Inc. (2018 – 2021)

Senior UI Developer   Client: **Poly, Inc.**
- Created proof-of-concept prototypes for upgrading primary site navigation
- Supported rebranding efforts through a variety of frontend enhancements

Full Stack Developer   Client: **Mitsubishi UFJ Financial Group, Inc.**
- Enhanced and supported client's business-critical online trust & custody portal
- Troubleshot complex issues across the frontend, backend and database
- Migrated important business functions away from legacy technology
- Achieved recognition for tenacious and innovative problem solving

Solutions Developer   Client: **Adobe, Inc.**
- Assisted Adobe's clients with setup of Adobe's custom User Sync Tool
- Transitioned 50+ client teams from serial licensing to named user deployment
- Developed a simulated roster system REST API for reaching more clients
- Crafted customized business intelligence reporting functionality

Do Good Tech (2017 - 2018)

Front End Developer
- Contributed to the development of a coupon redemption application
- Planned a strategy for leveraging dynamic forms for user-sourced content
- Recreated AngularJS brochureware site in Angular 4 within time constraints

University of Minnesota (2013 – 2016)

Service Desk Operations Manager
- Managed the Tier 1 support team comprised of 20+ direct reports
- Created automated productivity and KPI-focused monitoring

Knowledge Process Owner
- Acted as product owner and overall steward of the knowledge process
- Enacted KCS initiative to revitalize stagnant knowledge ecosystem

Service Desk Analyst
- Provided Tier 1 and Tier 2 technical support to the University community
- Key contributor to helpdesk consolidation and ServiceNow license rightsizing